



Emergency numbers are required in two key areas:

- 1. Transport of Hazardous Materials** - To prevent and manage incidents during transport, emergency numbers must be displayed on shipping documents, vehicle placards, etc.
- 2. Supply of Chemical Products** - To protect users, emergency numbers must appear on Safety Data Sheets (SDS) and product labels.

TRANSPORT DOCUMENTATION REQUIREMENTS

Under the Hazardous Materials Regulations (49 CFR 172.604):

- ▶ A 24/7 emergency phone number (with area/country/city codes) must be provided for hazardous materials in transit.
- ▶ The number must be monitored at all times and answered by someone knowledgeable or with immediate access to relevant information.
- ▶ Voicemail or callback systems are not acceptable.
- ▶ The number must be clearly marked on shipping papers, along with the name or ID of the responsible party.
- ▶ If using a third-party emergency response provider, the shipper must ensure they have up-to-date information and are properly identified on the documents.

SAFETY DATA SHEET (SDS) REQUIREMENTS

Under OSHA's Hazard Communication Standard (29 CFR 1910.1200):

- ▶ Section 1 of the SDS must include a U.S.-based emergency phone number and company contact.
- ▶ If the emergency phone number is not 24/7, hours of availability must be stated.
- ▶ Foreign addresses may be included if helpful.
- ▶ The first U.S. recipient of a foreign shipment is responsible for issuing a compliant SDS.
- ▶ The emergency number may be for a third-party provider (e.g., CHEMTREC), but someone must be available to offer product information.
- ▶ SDSs must be in English but can be translated for worker comprehension.

For more information, please visit www.chemtrec.com or call us at 1-800-262-8200 (within the U.S.) and +1 703-741-5500 (Worldwide).

DISCLAIMER

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