WHAT HAPPENS WHEN A CALL COMES INTO CHEMTREC®?

1 Incident Occurs
   • Spill, Leak, Fire, Exposure, Accident

2 Call Comes into CHEMTREC®
   • Round-the-clock resource for HazMat Info
   • State-Of-The-Art Telecommunications System
   • Staffed by Trained Emergency Service Specialists
   • Handles 240+ Languages
   • 70+ In-Country Dial Numbers

3 CHEMTREC® Gathers Information
   • Caller Information
   • Conditions at Scene
   • Incident Details
   • Origin of Shipment & Shipper

4 CHEMTREC® Provides Key Data to Caller
   • Mitigation/Containment Procedures
   • PPE
   • Evacuation
   • 6 Million Safety Data Sheets (SDS)

5 CHEMTREC® Connects Key Resources
   • Real-Time Linking Services
   • 1,000’s of Product Specialists
   • Database of 30,000 HazMat Resources
   • Access to Medical Experts/Toxicologists
   • Activate Mutual Aid Resources

6 CHEMTREC® Documents for Reporting
   • Provides Reports to Shippers/Manufacturers

FOR ADDITIONAL INFORMATION
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