

Our History

In 1918, the Manufacturing Chemists Association (MCA), the original organization that subsequently became the American Chemistry Council (ACC), formed a committee whose members devoted themselves to the improvement of containers used in shipping liquid chemicals. The need for an industry-wide effort had been highlighted by a series of railway accidents involving shipments of corrosive liquids vital to the WW I war effort.

In 1969, the U.S. Department of Transportation met with MCA to determine the best approach to a reporting and response service in emergency situations involving chemicals in transport. MCA's Board of Directors authorized the establishment of CHEMTREC (CHEMical TRansportation Emergency Center), a service that would provide chemical specific information to emergency responders around-the-clock. In 1971, CHEMTREC was in full operation.

Who We Are

CHEMTREC's Emergency Call Center is the heart of what we do. Our team of fully-trained, experienced Emergency Service Specialists (ESS) are available 24/7 to offer immediate assistance for incidents involving hazardous materials of any kind. Our ESS have diverse backgrounds, some having worked as emergency medical technicians (EMTs), first responders and military explosive ordnance disposal (EOD) technicians. And all are required to complete extensive incident response training and obtain hazardous materials certification.

Our specialists have access to our expansive library of over six million Safety Data Sheets (SDS). And since we are linked to the world's largest on-call network, we can quickly connect to chemical, medical, toxicological, and hazardous materials experts around the world to provide critical emergency support. We can also connect with interpreters fluent in more than 240 languages, so nothing is lost in translation.

Our Team

CHEMTREC's headquarters is located in Falls Church, Virginia, USA. CHEMTREC's full time employees include our emergency service specialists that respond to incidents 24/7 in our emergency response call center, and our customer service, sales & marketing, accounting and technical departments.

Our Services

- ◆ Local and Global Emergency Response
- ◆ SDS Services: Access, Distribution & Indexing
- ◆ Incident Report Distribution for Carriers
- ◆ Regulatory Reports
- ◆ Benchmarking Reports
- ◆ Online Hazmat Training
- ◆ Lithium Battery Test Summary Service