



*50+ Years Assisting the  
Hazmat and Dangerous  
Goods Industry*

**CHEMTREC<sup>®</sup>**



**For the past 50 years, CHEMTREC's world-leading call center has operated on a 24-hour basis, seven days a week, providing emergency response information wherever hazardous materials are manufactured, stored, transported, or used.**

**Operating globally, CHEMTREC has offices and strategic partners in major regions, on-the-ground knowledge of local regulations, understanding of local nuances, and appreciation of cultural sensitivities.**

**Our services save organizations time and money, help them meet their Environmental, Social, and Governance (ESG) commitments, preserve their reputations, and mitigate the financial consequences of non-compliance or inadequate practices.**

# Our Services

## Emergency Response

- **24/7 Phone Number**

Regulatory authorities require supply and transport documentation to include a 24-hour emergency phone number on hazmat papers (SDS, labels and transport papers e.g. 49 CFR 172.604).

By registering with CHEMTREC, you receive access to our emergency phone number and 24/7 call center support for hazardous material shipments.

## Safety Data Sheet Solutions

- **Authoring**
- **Access**
- **Distribution**

Create, update, and manage your Safety Data Sheets (SDS) with CHEMTREC. You can also access your SDS anytime, anywhere, on your desktop, laptop or mobile phone with our Access feature. We can manage your SDS library and distribute copies to authorized distributors, contractors or customers upon request.

## Incident Reporting

- **5800.1 Regulatory Reporting**
- **Incident Report Distribution**

Our emergency response call center team is skilled at gathering the right information to support a complete and consistent incident report. These reports help companies identify trends, target solutions, and reduce risk, as well as track patterns, analyze incidents, and more. With Incident Report Distribution, we review all incidents and help determine if additional reporting may be needed

## Hazmat Training

*Online Courses:*

- **Hazmat General, Safety, and Security Awareness**
- **49 CFR - Ground Shippers**
- **49 CFR - Ground Carriers**
- **IATA - Air Shippers**
- **OSHA Hazard Communication**
- **Shipping Lithium Batteries and Cells**
- **HAZWOPER 8-hour Refresher**

CHEMTREC's hazmat training makes it easier than ever for companies to meet hazmat regulation compliance and safety standards. Our courses are self-paced and fully interactive, allowing you to stop, start, and resume at anytime. We offer learning checks and a final exam, with a certificate of completion for easy record keeping.

## Consulting Solutions

- **Incident Preparedness**
- **Risk Assessment and Prevention**
- **Response and Recovery Support**

Our services support the development of resilient and capable people and organizations to help anticipate, prevent, and contain incidents at the earliest opportunity.

## Battery Compliance

- **24/7 Emergency Phone Number**
- **CRITERION® Battery Test Summary Service**
- **Online Training**

As the use of lithium batteries in devices grows across all industries, so does the risk of incidents. CHEMTREC offers services to help your organization remain compliant with today's battery regulations and prepared to successfully meet future requirements.

# By the NUMBERS



**24X7**  
WORLDWIDE  
SUPPORT

**50+**  
YEARS OF  
EXPERIENCE



**CUSTOMERS IN**  
**120+**  
**COUNTRIES**



**35,000+**  
REGISTERED  
SHIPPERS

**HANDLE**  
**3,500+**  
MEDICAL  
CALLS  
ANNUALLY



**DATABASE OF**  
**7 MILLION**  
SDS



**70+**  
IN-COUNTRY  
DIAL PHONE  
NUMBERS



**7,000+**  
INTERNATIONAL  
SHIPPERS



**\$165K**  
TO VOLUNTEER FIRE  
DEPARTMENTS



**INTERPRETER**  
**SERVICES FOR**  
**240+**  
LANGUAGES



**LEARN MORE ABOUT OUR SERVICES**





## Why Register with CHEMTREC?



Protect your brand and organization's reputation



Minimize financial exposure



Mitigate impact on health and environment



Plan for disaster recovery and business continuity



Provide critical support for supply chain partners and customers



Continuous improvement of your safety process and protocols

**Learn more at [www.chemtrec.com](http://www.chemtrec.com)**  
Contact us at [sales@chemtrec.com](mailto:sales@chemtrec.com) or  
1-800-262-8200

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